



## THRIVE24

# Creating a better developer experience



Peush Patel
VP of Product | AppDirect



Paul Delgado
Product Manager | AppDirect

## Channel Ecosystem Trends

Invest in Developer experience programs to secure partner loyalty and deliver growth



<sup>&</sup>lt;sup>1</sup>Canalys Cloud Marketplace Growth Forecast



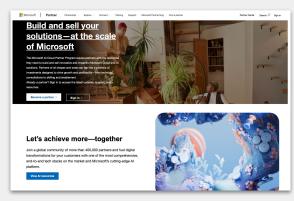
<sup>&</sup>lt;sup>2</sup>Forrester Planning Guide 2024: Partner Ecosystem Marketing, 08/01/2023, by Kathy Contreras, Hannibal Scipio, Maria Chien with Carrie Hayes, Kiri Bartels, Arianne Burnette

<sup>&</sup>lt;sup>3</sup>Gartner, 2024 Tech Provider Top Trends: Personalized Marketplace Experiences, 12/12/2023, by Anshul Gupta, John Santoro, ck Andrade

## Innovators' invest in Robust Developer Management Experience



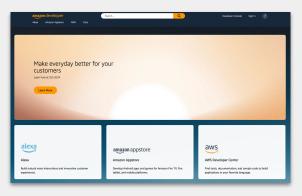
#### **MICROSOFT**



**SHOPIFY** 



**AMAZON** 



## The AppDirect Platform Advantage

Empowering the growth for Developers and Merchants

**APPDIRECT** 

#### ISV DEVELOPERS

Access to large Markets

**Effortless Product Distribution** 

Simplify the selling process

Visibility into Sales Performance

Visibility into Product Usage

#### MARKETPLACE OPERATORS

Enable delightful Partner Onboarding

Deliver branded experiences

Manage & retain Partners

**Expand their Product Catalog** 

Manage complexities

## **DEV CENTER 2.0**

A new way to craft your **personalized** Developer Onboarding and Management Experience



### Quick Audience Poll

- ✓ How many of you currently work with 3rd-party partners?
- Does anyone have plans to launch an ecosystem within the next year?
- How many favor a "gated" onboarding process that requires approval for 3rd parties to join?

## Why Dev Center 2.0?

#### Empower Developers to:

- Apply to join gated ecosystems on-platform
- 2. Onboard efficiently
- 3. Find the information & tools needed to be successful
- 4. List and manage products
- 5. Get insights into usage and sales
  Performance

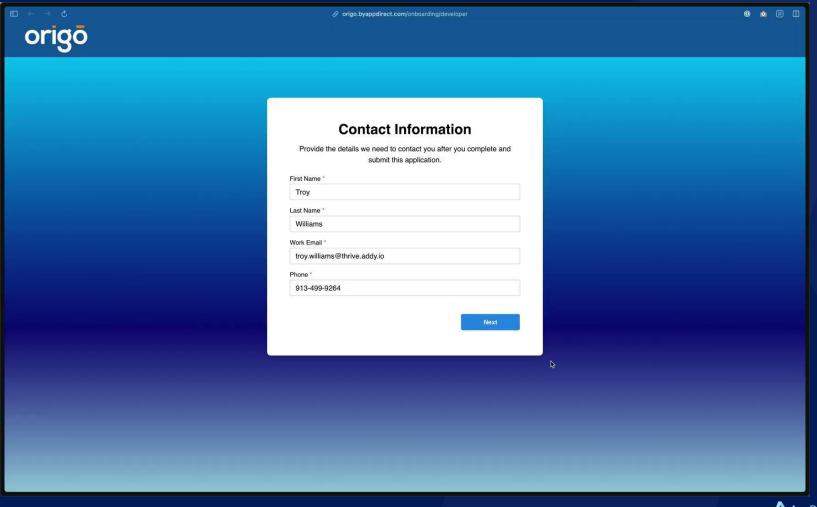
#### Empower Merchants to:

- Tailor unique experiences for Login & Signup
- 2. Deploy customized Onboarding Questionnaires for gated ecosystems
- Adapt specialized Email Notifications for use with Developer Programs
- 4. Edit the Developer Homepage to optimize onboarding experiences
- Track & manage ecosystem applicants through the entire lifecycle

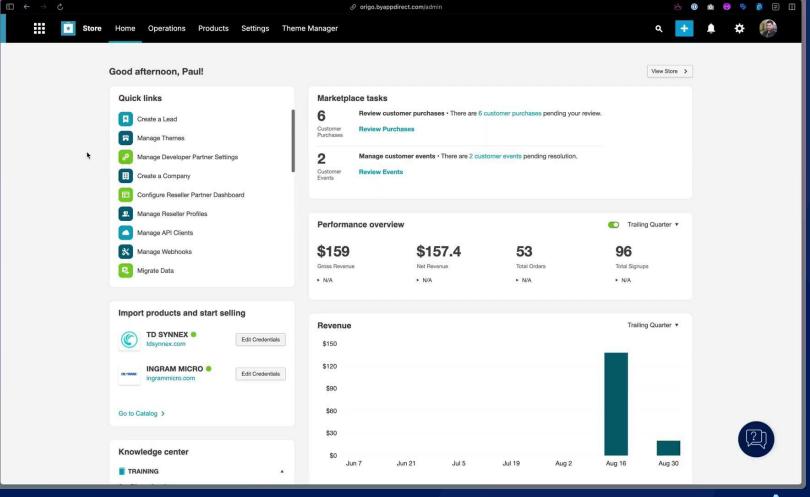


## Product Demo

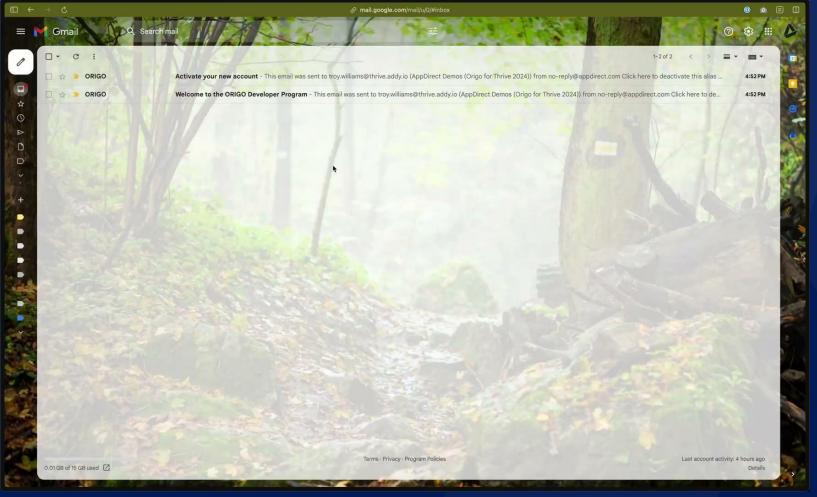




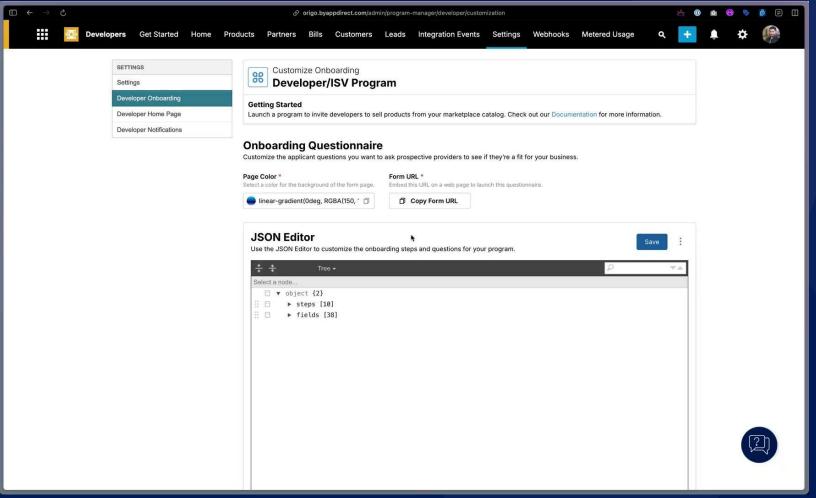




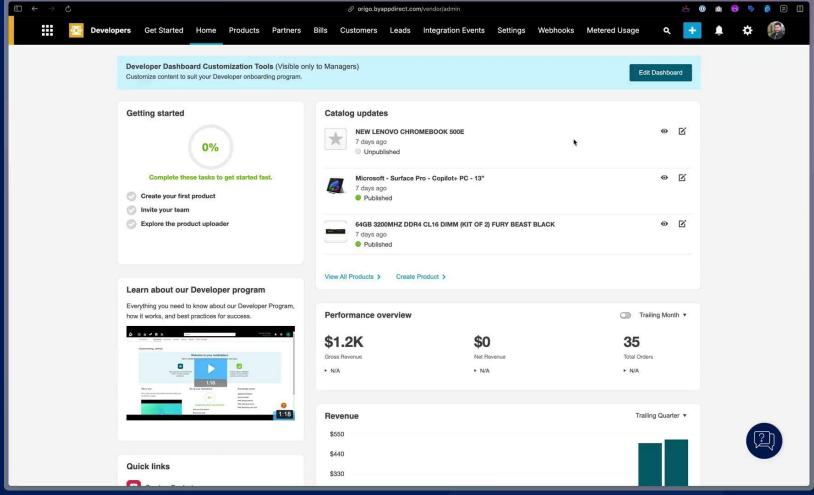














## FAQ

#### 1. I'm a existing platform customer. How can I turn this feature on?

Since this feature is in Early Availability, please contact your Account Manager or open a Support Ticket and we will work with you to enable it.

#### 2. Is there any additional cost for using this feature?

No, there are no fees while the features are in the Early Adopter phase. If interested in signing up as an early adopter, fill out this form:
 <a href="https://www.appdirect.com/platform/appdirect-early-adopter-program">www.appdirect.com/platform/appdirect-early-adopter-program</a>

#### 3. Do I need to upgrade to any particular version to enable it?

• The Developer Network capability must already be enabled. Login v3 and the latest version of our dashboards are also required.

#### 4. What other prerequisites are there?

 To edit the onboarding survey, it is best to have a resource familiar with JSON. In the near future, we'll enhance it with a visual editor.

### Dev Center 2.0 Roadmap

KEY

H2-2025

Item with a 2024/5 completion date

Item will continue beyond 2025

H2-2024 H1-2025

Visual editor for onboarding surveys

**Additional Media widget settings** 

**Broadcast widget for homepages** 

**Build Custom pages in Theme Editor** 

**Developer Manager role & dedicated homepage** 

**Multiple Developer programs** 

**Onboarding application scoring** 

## A&Q



### Assets and resources



Scan this QR code to access assets related to this session





# Thank You

THRIVE24