

# Cover all your bases in IT

Equip your IT teams to deploy, manage, and retrieve your global workforce's devices effortlessly.

## THE HIGH COSTS OF MANUAL IT ASSET TRACKING

With 62% of employees working remotely and more than 1.7 billion devices deployed worldwide, manual IT management can lead to lost assets, multiplied costs, and security breaches.



## 01

### MAXIMIZE PRODUCTIVITY WITH AUTOMATED IT ASSET MANAGEMENT

Automate your employee equipment lifecycle from start to finish, minimizing manual tasks, reducing IT risks, and boosting productivity with Firstbase.



**Procure**, secure, stage, and ship laptops, phones, tablets, and accessories.



**Track** assets, recover, and redeploy them throughout their lifecycle.



**Service** assets with repairs, returns, cleaning, and disposal of equipment.



**Integrate** into HR and security systems and processes to ease employee onboarding and offboarding.



## 02

**ADD MANAGED SERVICES AND EXTEND YOUR TEAM**

Don't let IT issues slow down your teams. Our 24×7×365 managed services teams are the perfect complement to Firstbase's asset management.

**TECH SUPPORT; FIRST-LINE SUPPORT FOR YOUR TEAM**

- Fix slow computer or internet
- Malware & virus removal
- Operating system issues
- Set up new software, hardware, and more
- Printer, conferencing, etc

**NETWORK MANAGED SERVICES; CENTRALIZE NETWORK CONTROL**

- Lack of adequate time zone coverage
- Inadequate resolution times
- Support for some but not all devices
- Non-integrated standalone tools that do part but not all of the job

**Questions to ask yourself**

- ✓ If I could free up one IT Support headcount, what would they focus on?
- ✓ What is the average lead time for a new employee to receive devices and peripherals?
- ✓ What's my device retrieval rate?
- ✓ How long does it take to resolve IT issues today?
- ✓ Do I have enough IT members to monitor my Network?

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