

Cover all your bases in IT

Equip your IT teams to deploy, manage, and retrieve your global workforce's devices effortlessly.

THE HIGH COSTS OF MANUAL IT ASSET TRACKING

With 62% of employees working remotely and more than 1.7 billion devices deployed worldwide, manual IT management can lead to lost assets, multiplied costs, and security breaches.



01

MAXIMIZE PRODUCTIVITY WITH AUTOMATED IT ASSET MANAGEMENT

Automate your employee equipment lifecycle from start to finish, minimizing manual tasks, reducing IT risks, and boosting productivity with Firstbase.



Procure, secure, stage, and ship laptops, phones, tablets, and accessories.



Track assets, recover, and redeploy them throughout their lifecycle.



Service assets with repairs, returns, cleaning, and disposal of equipment.



Integrate into HR and security systems and processes to ease employee onboarding and offboarding.



02

ADD MANAGED SERVICES AND EXTEND YOUR TEAM

Don't let IT issues slow down your teams. Our 24×7×365 managed services teams are the perfect complement to Firstbase's asset management.

TECH SUPPORT; FIRST-LINE SUPPORT FOR YOUR TEAM

- Fix slow computer or internet
- Malware & virus removal
- Operating system issues
- Set up new software, hardware, and more
- Printer, conferencing, etc

NETWORK MANAGED SERVICES; CENTRALIZE NETWORK CONTROL

- Lack of adequate time zone coverage
- Inadequate resolution times
- Support for some but not all devices
- Non-integrated standalone tools that do part but not all of the job

**Questions to ask yourself**

- ✓ If I could free up one IT Support headcount, what would they focus on?
- ✓ What is the average lead time for a new employee to receive devices and peripherals?
- ✓ What's my device retrieval rate?
- ✓ How long does it take to resolve IT issues today?
- ✓ Do I have enough IT members to monitor my Network?

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