

# Cover all your bases in IT

Equip your IT teams to deploy, manage, and retrieve your global workforce's devices effortlessly.

## THE HIGH COSTS OF MANUAL IT ASSET TRACKING

With 62% of employees working remotely and more than 1.7 billion devices deployed worldwide, manual IT management can lead to lost assets, multiplied costs, and security breaches.



## 01

### MAXIMIZE PRODUCTIVITY WITH AUTOMATED IT ASSET MANAGEMENT

Automate your employee equipment lifecycle from start to finish, minimizing manual tasks, reducing IT risks, and boosting productivity with Firstbase.



**Procure**, secure, stage, and ship laptops, phones, tablets, and accessories.



**Track** assets, recover, and redeploy them throughout their lifecycle.



**Service** assets with repairs, returns, cleaning, and disposal of equipment.

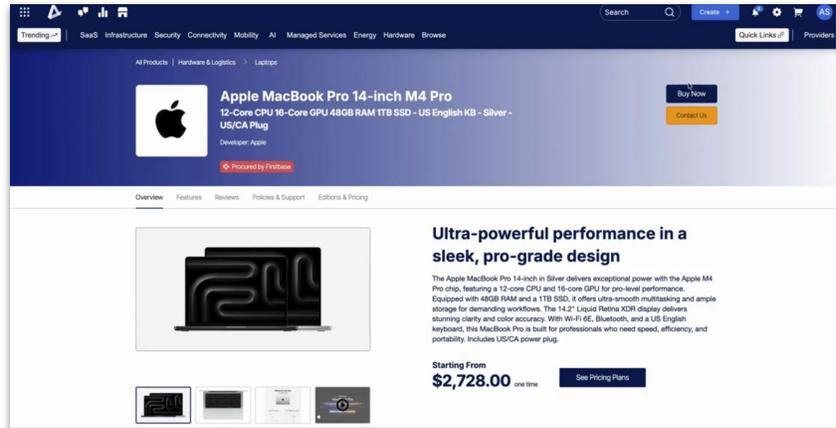


**Integrate** into HR and security systems and processes to ease employee onboarding and offboarding.

# 02

## ALL THE HARDWARE YOUR BUSINESS NEEDS, IN ONE PLACE

Ensure your teams have all the equipment they need to be productive from day one—laptops, monitors, headsets, accessories and more—all available directly through the AppDirect Marketplace.



Powered by industry-leading providers



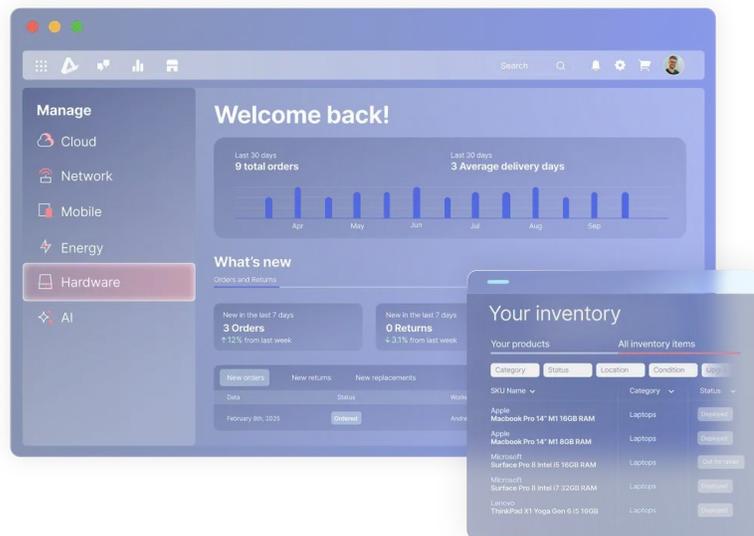
# 03

## MANAGE ALL YOUR HARDWARE IN ONE PLACE

Unlock seamless employee hardware management with the Firstbase free edition:

- Track hardware orders
- Add and manage up to 50 employees
- Manage offices and assets

All directly within the AppDirect Marketplace.



**Pro tip:** Try Firstbase's **free edition**, then upgrade anytime to unlock full features and services that simplify your hardware management.



## 04

## ADD MANAGED SERVICES AND EXTEND YOUR TEAM

Don't let IT issues slow down your teams. Our 24×7×365 managed services teams are the perfect complement to Firstbase's asset management.

### TECH SUPPORT; FIRST-LINE SUPPORT FOR YOUR TEAM

- Fix slow computer or internet
- Malware & virus removal
- Operating system issues
- Set up new software, hardware, and more
- Printer, conferencing, etc

### NETWORK MANAGED SERVICES; CENTRALIZE NETWORK CONTROL

- Lack of adequate time zone coverage
- Inadequate resolution times
- Support for some but not all devices
- Non-integrated standalone tools that do part but not all of the job



### Questions to ask yourself

- ✓ If I could free up one IT Support headcount, what would they focus on?
- ✓ What is the average lead time for a new employee to receive devices and peripherals?
- ✓ What's my device retrieval rate?
- ✓ How long does it take to resolve IT issues today?
- ✓ Do I have enough IT members to monitor my Network?

Replace this text with your contact information and any call to action.

### ABOUT APPDIRECT

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